

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES

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January 26, 2015

ATTENTION: South Dakota Medicaid Providers

FROM: South Dakota Medicaid

RE: Billing Guidance: Recipient Name Verification

Good afternoon,

South Dakota Medicaid performs edits for the spelling of recipient names and identification numbers on claims. If the spelling of the recipient name and identification number do not exactly match the recipient's enrollment information the claim will deny. The name should be listed in the format of "last, first, middle initial". To avoid a claim denial please check the recipient ID card or the Medicaid Eligibility Verification System (MEVS) to verify how the recipient enrolled their name with South Dakota Medicaid.

Please call South Dakota Medicaid's Telephone Service Unit if you have questions by dialing 1-800-452-7691 (In-State) or 1-605-945-5006 (Out-of-State).

Thank you,

South Dakota Medicaid